

Caltrans Internal Audits Office (CIAO) – External Customer Survey

Please complete this survey to provide feedback and improve our service to you.

Completed by:

Date:

Name of Entity/Agency:

E-mail:

Question 1). Please rate: How helpful was the Caltrans Internal Audits Office (CIAO) in this process?
Please select one option.

<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<i>Very unhelpful</i>	<i>Unhelpful</i>	<i>Neutral</i>	<i>Helpful</i>	<i>Very Helpful</i>

Please provide any additional feedback or comments:

Question 2). Which words describe your experience with CIAO? Select all that apply.

☐ Professional

☐ Reliable

☐ Useful

☐ Punctual

Question 3). What can CIAO do to serve you better in the future?

Question 4). What can Caltrans do, as a whole, to serve you better in the future?

Question 5). Any other general comments and/or feedback would be greatly appreciated.

Please click on this link to e-mail your completed survey: audits@dot.ca.gov

Thank you for completing our survey!